

**NEW RESIDENTIAL UTILITY SERVICE AGREEMENT**

Requested Services:  Power  Water  Sewer  Garbage

Applicant Represents:  Landlord  Owner  Renter

Customer Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Service Address: \_\_\_\_\_ Move In Date: \_\_\_\_\_

Home Phone No: \_\_\_\_\_ Cell Phone No: \_\_\_\_\_

Mailing Address (if different from Above): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Prior Utility service with Ephraim City:  Yes  No

If yes, previous address: \_\_\_\_\_ When: \_\_\_\_\_

*Two Forms of I.D. Required (must have at least one photo I.D.):*

Driver's License No. \_\_\_\_\_ or  Other Photo I.D. \_\_\_\_\_

*And*

S.S. No. \_\_\_\_\_

Employer: \_\_\_\_\_ Phone No: \_\_\_\_\_

Name of Relative Not living with you: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_ Phone No: \_\_\_\_\_

Spouse/Roommate Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Phone No: \_\_\_\_\_

Property Owner (if other than yourself): \_\_\_\_\_

Property Owner Home Phone No. \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Property Owner Mailing Address: \_\_\_\_\_

*Proof of right to Occupy Premises (If other than owner):*

Rental Agreement  Rental Receipt  Other \_\_\_\_\_

*Or*

Landlord Signature \_\_\_\_\_ Date: \_\_\_\_\_

(Landlord liability will be in accordance with Landlord agreement placed on record with the city.)

*I/we certify that the information given by me in the application is true and correct and that falsification of any information will be grounds for discontinuance of utility services.*

*In signing below I also state that I/we have read all of the provisions listed on the second page of this application and agree to the same.*

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witnessed By (City Personnel): \_\_\_\_\_ Date: \_\_\_\_\_

### CUSTOMER STATEMENT OF RIGHTS AND RESPONSIBILITIES

The undersigned hereinafter referred to as CUSTOMER, applies to EPHRAIM CITY, hereinafter called "CITY", for utility services. Utility service shall mean the providing of water, sewer, power or waste collection or any combination thereof. In consideration of the acceptance of this application by the City and the rendering of such service, the Customer agrees and grants as follows:

1. Customer agrees to pay for such services in accordance with the rules and regulations and at the applicable rates for such service now in effect or as the same shall lawfully be amended or changed from time to time.
2. Customer agrees to pay all utility bills by the due date. It is understood that if the utility bill becomes delinquent 15 days after the due date, notice in writing will be given of intent to discontinue service unless the customer pays the bill in full within five (5) days from the date of notice. If discontinued, utility service shall not be restored until all delinquencies, reconnection fees, and any applicable deposits imposed are paid in full or arrangements are made for their payment in a manner satisfactory to the City, or until any failure to conform to this ordinance or regulations issued thereunder is eliminated.
3. Customer agrees to notify City in writing 10 days in advance of termination of service. On giving such written notice, the customer shall not be responsible for utility bills incurred after the date specified in the notice.
4. For property owners all security deposits shall be applied to the final billing or refunded after the first 24 months upon good payment record. A good credit rating from a recent, former power or water Utility provider (minimum of 15 months service) can be used in lieu of a deposit. For tenants all security deposits shall be applied to the final billing after termination of service. Any portion of the deposit left thereafter will be refunded to the tenant at their forwarding address. If any account becomes delinquent after refund, a deposit will again be required.
5. Customer agrees to permit City, its agents or employees, to enter the above-described premises at all reasonable times for the purposes necessary and incident to rendering of such service (applicable to property owners only).
6. Customer warrants that he/she has the authority to sign this agreement and to grant permission to enter premises to the City (applicable to property owners only).
7. Customer agrees that he/she will make certain that the meters and equipment are readily accessible to the City and that there are no barriers or animals which would prevent reasonable access.
8. Customer agrees to pay reasonable attorney fees and costs in the event of collection proceedings.
9. Customer agrees to pay a 10 % penalty on any amounts not paid by billing due date.
10. Any shut-off notices shall be mailed to Customer at the address listed on the first page of this agreement. Any shut-off notices received by a tenant will also be sent to the Landlord, if applicable under the Landlord Agreement.
11. Customer agrees to pay any damage to the meters or equipment excepting normal wear, and customer understands City shall not be responsible for damages to electrical devices, appliances, or other personal property except when such damage is caused as a result of negligence or operator error on the part of Ephraim City Power Department employees.

<p><b>City Use Only:</b> <input type="checkbox"/> \$20 Processing Fee (Non-Refundable) <input type="checkbox"/> \$120 Power Deposit <input type="checkbox"/> \$30 Water Deposit</p> <p>New Account No: _____ Previous Account No: _____</p> <p>Date Input: _____ Entered by: _____</p>
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