



Ephraim City Utility Services

Deposit:

Renters: \$150.00 of your deposit goes to pay the “final” bill and anything remaining will get refunded to you. It is very important that you come in before moving to pay the “current” bill and give us forwarding information. You may have a refund that needs to be mailed to you.

Home Owners: After being in your home for 24 consecutive months, you may apply your deposit toward a current bill.

Meters:

The meters servicing your residence are read once a month, from the 20th of one month to the 20th of the next month. Your bill will show your usage each month. Electricity is per kilowatt hour and water is per thousand gallons.

Billing:

Bills are sent out the first of each month. If you do not receive your bill within the first week of the month, please contact Ephraim City office to get your current amount.

*Due date is the 16th of each month. If the 16th falls on a weekend or holiday the due date will be the next business day. Our office is not closed for every holiday. Please call to see if we are open.

Paying your bill:

There are several ways to pay your bill. You may bring it into the city building, log onto our website www.ephraimcity.org, mail it, or there is a drop box located in the parking lot east of the City Hall building.

Past Due:

Any unpaid amount over 45 days, utilities are subject to shut off. You will be notified by mail of the delinquency. If no response or payment is made within the given time allowed, your services will be shut off. To reconnect services, you must pay the delinquent amount and a \$40.00 reconnect fee.

Termination of services:

Before moving you will need to complete a termination of services form. This will give us any forwarding information that we may need if you are subject to a deposit refund.

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